

Outpatient medical care, social guidance and medication assistance for people without insurance

"Do you live in Austria and need medical help, but you do not have health insurance?"

If you do NOT have health insurance, AmberMed provides:

1. Outpatient medical care (general medicine)
2. Medication
3. Social guidance

General medical consultations only by appointment

Monday	13:30 - 16:00
Tuesday	08:30 - 11:00
Wednesday	13:30 - 16:00
Thursday	08:30 - 11:00
Friday	closed

We advise you to bring an interpreter with you in order to ensure better communication and treatment options, in case we have no interpreter available for your required language.

Pediatric and adolescent medicine: Monday: 10:00 - 11:00 (only by appointment)

Specialist doctors are available only by appointment and with prior referral from general practitioners affiliated with AmberMed or a partner organisation (e.g. Caritas, Red Cross, etc.)

- Ophthalmology
- Surgery
- Dermatology
- Obstetrics and Gynaecology
- Ear, Nose and Throat (ENT) medicine
- Internal medicine (angiology, diabetology, hepatology, cardiology, rheumatology)
- Neurology
- Orthopaedics
- Psychiatry
- Urology
- Help and support at times of personal crisis and psychological counselling sessions (Depending on the availability of volunteer psychotherapists and interpreters)
- Physiotherapy
- Referrals to diagnostic centres and laboratories

Opening times for medication help centre

Monday	14:00 – 17:00
Tuesday	closed
Wednesday	14:00 – 17:00
Thursday	09:30 - 12:30
Friday	closed

Medication is provided only

- during the opening hours of the medication help centre
- by the pharmacist on duty
- for a maximum of one month's needs
- with a valid prescription (within one month from the date of issue)

We regret that we cannot cover the costs of medication that we do not stock!

Social guidance only by appointment

- Advice on potentially-available health insurance and / or livelihood security
- Information on emergency care services (food, clothing, overnight accommodation, etc.)
- Information about dedicated advice centres for exploitation, violence, child and youth welfare, etc.
- Mediation involving other organizations and / or social support
- Finance application support to cover incurred medical treatment costs in instalments
- Support in the procurement of free or inexpensive necessary medical aids (glasses, bandages, etc.)
- Presenting realistic life perspectives
- Social crisis intervention

If necessary, interpreters, relatives and other trusted persons (NO children under 15 years of age) are called in.